

Homeward Board Meeting
August 12, 2024 / 12:00 PM-1:00 PM
RiverPlace – 2309 Euclid Avenue, Room 1A
IN PERSON

1. **Welcome and Introductions**
2. **Approve Agenda***
3. **Consent Items***
 - 3.1. Homeward June 2024 Meeting Minutes
 - 3.2. Finance Committee Minutes
 - 3.3. Director Advisory Council Minutes
 - 3.4. Housing Committee Minutes
 - 3.5. Coordinated Services Committee Minutes
 - 3.6. Performance Measures Committee Minutes
 - 3.7. Service Council Minutes
 - 3.8. Centralized Intake July Monthly Report
 - 3.9. Letter of Support – Anawim IFA HOME ARPA
4. **Nominating Committee** – Annie Uetz
 - 4.1. Board Member Nominations*
5. **Grant Committee** – Fred Gaddy
 - 5.1. **Letter of Support Request** – YMCA Supportive Housing Campus* - Katie Kamienski
 - 5.2. **Letter of Support Request** – IMPACT* - Anne Bacon
 - 5.3. **Letter of Support Request** – HOME Inc.* – Carrie Woerdeman
 - 5.4. **Notice of Funding Opportunities**
 - 5.4.1. **Continuum of Care Competitive Application**
 - 5.4.2. **Continuum of Care (CoC) Builds Application**
6. **Executive Director’s Report** – Angie Arthur
7. Business
 - 7.1. **Youth Homelessness System Improvement** – Amy Croll
8. **Public Comment/Announcements**
9. **Adjournment**

Next Meeting is September 9, 2024

Homeward Board Meeting Minutes

June 10, 2024 / 12:00 PM-1:00 PM

RiverPlace – 2309 Euclid Avenue, Room 1A

IN PERSON

BOARD MEMBERS PRESENT

Lorna Garcia, Rebecca Foster, Annie Uetz, David Weidt, Katie Albrecht-Snell, Amanda Wanke, Angie Dethlefs-Trettin, Lyn Wilson, Jill Padgett, Nathan Simpson, Whitney Warnke, Ehren Stover-Wright, Brett Burk, Charles Hill, Tony Montgomery, Tami Nielsen

BOARD MEMBERS ABSENT

Manisha Paudel, Jennifer Miner, Lori Jensen, Frederick Gaddy, Amber Lewis, Dennis Henderson, Alyson Simmons

STAFF

Angie Arthur and Jim Cain

GUESTS

Courtney Guntly, Jeremy Orcutt, Melissa O’Neil, Katie Kamienski, Cynthia Latcham, Patrick Schacherer, Emily Osweiler, Dannie Patrick, Cole Lindholm, Jorie Hidri

CALL TO ORDER

Annie Uetz welcomed everyone to the meeting and did introductions. 12:04 pm

APPROVAL OF AGENDA

Tony Montgomery moved approval of the June agenda. Amanda Wanke seconded. All in favor. Motion carried.

APPROVAL OF CONSENT ITEMS

Nathan Simpson moved approval of the consent agenda. Rebecca Foster seconded. All in favor. Motion carried.

FINANCE COMMITTEE

Tony Montgomery, committee chair, presented the FY 2025 budget. All in favor. Motion carried.

NOMINATING COMMITTEE

Nathan Simpson, committee chair, presented the Nominating Committee’s recommendation for board member appointments and board member reappointments



for FY 2025. All in favor. Motion carried.

Annie Uetz thanked all those leaving the board for their years of service.

EXECUTIVE COMMITTEE

Annie Uetz, committee chair, presented the slate of officers for FY 2025. Angie Dethlefs-Trettin motion. Whitney Warnke seconded. All in favor. Motion carried.

GRANT COMMITTEE

Letter of Support for Hope Ministries

Angie Dethlefs-Trettin reported that Hope Ministries has requested a letter of support from Homeward for their proposed transitional housing project. Angie reviewed with the board the project overview as well as the proposed letter of support found in the board packet. Angie invited Cole Lindholm, President of Hope Ministries to share more about the proposed project and answer questions.

Cole stated Hope Ministries has purchased a building at 1301 Kenyon Avenue previously owned by Orchard place and vacant since 2013 for a 12-bed transitional housing project to assist men who are transitioning to permanent housing from other Hope Ministries programs. He stated the proposed project recently went before the Des Moines Planning and Zoning Board, where it met some resistance from neighbors but was approved by P&Z [by a vote of 12-1].

Cole stated they were asking for a letter of support from Homeward as Hope Ministries prepares to present the project to the Des Moines City Council for approval. Cole noted that the language in the letter of support included in the board packet incorrectly described the proposed project as “affordable permanent housing” instead of transitional housing.

Katie Albrecht-Snell asked if the project would be taking referrals from Centralized Intake. Cole replied, “No” since the program’s focus is on serving men who have graduated from or are currently in other Hope Ministries programs.

Angie Dethlefs-Trettin asked if there would be any faith participation requirements. Cole responded, “No”. Angie expressed that not having faith participation requirements is important as not excluding people from housing and services is important to the Continuum of Care.

The motion to approve a letter of support for the project was amended changing the wording “of affordable permanent housing” to “of transitional housing”. Ehren Stover-

Wright moved to approve the letter of support. Jill Padgett seconded. All in favor. Motion carried.

EXECUTIVE DIRECTOR'S REPORT

- The Iowa Balance of State and Homeward were awarded the Youth Homelessness Systems Improvement grant for \$1,008,159. BoS will be the grantee and is waiting for contract, which is 30 months and will focus on training services providers and youth with lived experience. Also, focuses on system change.
- On May 31st, Homeward and the Des Moines Public Library hosted an all-day outreach event at the Central Des Moines Library. CISS closed for cleaning, repairs, and all team training. Thank to the community partners that supported the day: the DMPL, Iowa Homeless Youth Center, Unity Point, EFR, VA, PHC, Youth Action Council, DMFD.
- Toured the Monarch Apartment construction site.
- City of DSM and Homeward are having conversations with HUD TA on tornadoes and their affects for unhoused community members.
- The Homeward Board is having a strategic planning meeting on July 18th.

BUSINESS

MOBILE INTEGRATED HEALTH CARE - DMFD

John Jensen and Hali VanVelzen presented this new initiative designed to bridge the gap between the homeless community, the general public, and urgent medical care without calling 9-1-1.

Due to the increased number of people at CISS during a January 2024 cold spell, they started offering services at CISS on January 15. They are at CISS seven days a week triaging medical concerns. Transport to hospitals has dropped from 100 per month in January to 20 per month now.

9-1-1 calls from CISS are now redirected to the Mobile Integrated Health Care Unit or the Exemplar Care clinic located at CISS. An assessment is completed, and ambulance transport arranged as needed. John reported they've also been going out with CISS Outreach and are present at Bethel Mission two days per week over lunch hour.

PUBLIC COMMENT/ANNOUNCEMENTS

SUMMER POINT IN TIME COUNT

Angie Arthur reported the Summer Point In Time Count (PIT) will be held from



noon July 31st to noon August 1st. This is not a HUD required PIT. More information about how to volunteer will be forthcoming.

SOBERING CENTER

Annie Uetz reported that the new Sobering Center located at 1914 Carpenter Avenue is targeted for opening in October 2024. The Center will be operated by St. Vincent de Paul and include community navigators to connect folks with other resources.

Broadlawns will be moving their Behavioral Health Urgent Care (BHUC) and Crisis Observation Center (COC) to the Sobering Center. This will result in an increase in beds from four to eight at the BHUC and an increase in chairs from four to eight at the COC.

ADJOURNMENT

Angie Dethlefs-Trettin motioned to adjourn. Amanda Wanke seconded. Meeting adjourned.

Next Meeting is August 12, 2024

Accountants' Compilation Report

To the Board of Directors of:

Homeward Iowa
505 Fifth Avenue, Suite 1010
Des Moines, IA 50309

Management is responsible for the accompanying financial statements of Homeward Iowa which comprise the Statement of Assets, Liabilities, and Net Assets- Modified Cash Basis as of June 30, 2024, and the related Statement of Revenues and Expenses- Modified Cash Basis for the twelve months ended June 30, 2024, in accordance with the modified cash basis of accounting, and for determining that the modified cash basis of accounting is an acceptable financial reporting framework. We have performed compilation engagements in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The financial statements are prepared in accordance with the modified cash basis of accounting, which is a basis of accounting other than accounting principles generally accepted in the United States of America.

Management has elected to omit substantially all the disclosures ordinarily included in financial statements prepared in accordance with the modified cash basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's Assets, Liabilities, Net Assets, Revenues, and Expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

The supplementary information contained in the Statement of Revenues and Expenses – Budget vs Actual for the one and ten months ended April 30, 2024 is presented for purposed of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not audited or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

We are not independent with respect to Homeward Iowa.

Tarbell & Co., P.L.C.
West Des Moines, IA
A Certified Public Accounting Firm
July 15, 2024

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Homeward Iowa
Statement of Assets, Liabilities, and Net Assets
 Modified Cash Basis

	Jun 30, 24
ASSETS	
Current Assets	
Checking/Savings	
102 · Operational checking account	25,973.20
104 · Business primary share savings	100.00
106 · Ultra business money market	38,707.09
107 · Business exclusive money market	550,509.57
108 · Youth action council checking	2,108.78
110 · Online app checking	224.51
Total Checking/Savings	617,623.15
Other Current Assets	
139 · Prepaid expenses	1,772.85
Total Other Current Assets	1,772.85
Total Current Assets	619,396.00
TOTAL ASSETS	619,396.00
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
200 · Accounts Payable	1,038.17
Total Accounts Payable	1,038.17
Other Current Liabilities	
235 · ARPA Deferred Revenue	225,000.00
240 · Accrued wages	9,958.80
241 · Accrued PTO	11,225.58
Total Other Current Liabilities	246,184.38
Total Current Liabilities	247,222.55
Total Liabilities	247,222.55
Equity	
290 · Unrestricted Net Assets	265,897.80
Net Income	106,275.65
Total Equity	372,173.45
TOTAL LIABILITIES & EQUITY	619,396.00

Homeward Iowa
Statement of Revenues and Expenses
Modified Cash Basis

	Jul '23 - Jun 24
Ordinary Income/Expense	
Income	
301 · Polk County investment	75,000.00
306 · Investment interest income	21,099.55
312 · City of Des Moines	150,000.00
313 · HUD Planning Grant	134,913.30
376 · Unrestricted funding	102,305.67
377 · Individual donations	3,294.80
378 · Restricted funding	151,377.32
	637,990.64
Total Income	637,990.64
Expense	
421 · Sponsorship	500.00
Program Commitments	
410 · Point in Time	441.10
417 · Intergenerational Homeless Stud	12,500.00
418 · Community Case Manager Pilot	75,000.00
419 · Prevention	867.76
491 · Youth Action Council	8,382.86
590 · Centralized Intake	50,000.04
591 · CoC Training	33.00
	147,224.76
Total Program Commitments	147,224.76
Professional Fees	
501 · Misc professional fees	24,820.00
502 · Accounting services	6,000.00
	30,820.00
Total Professional Fees	30,820.00
Staff Costs	
511 · Salaries	265,307.56
512 · Employee benefits	8,709.44
514 · Payroll taxes	19,798.14
515 · Retirement plan	9,125.36
522 · PEO	4,955.08
589 · Mileage	274.03
	308,169.61
Total Staff Costs	308,169.61
Insurances	
523 · D & O	871.00
524 · General liability and rental	250.00
525 · Workers compensation	1,097.28
	2,218.28
Total Insurances	2,218.28
Office Expenses	
530 · Parking	2,564.30
531 · Office material and supplies	1,342.95
532 · Office rent	18,000.00
534 · Telephone/internet	1,108.93
535 · Filing fees	62.50
536 · Postage	66.00
538 · Bank fees	10.70
	23,155.38
Total Office Expenses	23,155.38
Technology	
541 · Equipment maintenance	4,874.08
543 · Equipment replacement/software	4,796.91
	9,670.99
Total Technology	9,670.99

Homeward Iowa
Statement of Revenues and Expenses
Modified Cash Basis

	<u>Jul '23 - Jun 24</u>
Education/Advocacy	
573 · Advertising/marketing	426.17
575 · Electronic media	424.65
580 · Tickets	216.04
	<hr/>
Total Education/Advocacy	1,066.86
Staff and Board Development	
581 · Dues/subscriptions/memberships	365.70
582 · Continuing education	2,102.27
583 · Board and committee meetings	3,909.32
585 · Strategic Plan/Project Manageme	2,511.82
	<hr/>
Total Staff and Board Development	8,889.11
Total Expense	<hr/> 531,714.99
Net Ordinary Income	<hr/> 106,275.65
Net Income	<hr/> 106,275.65 <hr/>

Homeward Iowa
Statement of Revenues and Expenses - Budget vs Actual
Modified Cash Basis

	Jun 24	Budget	Jul '23 - Jun 24	YTD Budget	Annual Budget
Ordinary Income/Expense					
Income					
301 · Polk County investment	0.00	0.00	75,000.00	75,000.00	75,000.00
306 · Investment interest income	2,074.32	0.00	21,099.55	0.00	0.00
312 · City of Des Moines	56,250.00	12,500.00	150,000.00	150,000.00	150,000.00
313 · HUD Planning Grant	0.00	21,957.50	134,913.30	131,745.00	131,745.00
376 · Unrestricted funding	74,700.67	6,250.00	102,305.67	75,000.00	75,000.00
377 · Individual donations	0.00	250.00	3,294.80	3,000.00	3,000.00
378 · Restricted funding	15,387.14	1,250.00	151,377.32	15,000.00	15,000.00
Total Income	148,412.13	42,207.50	637,990.64	449,745.00	449,745.00
Expense					
421 · Sponsorship	0.00		500.00		
Program Commitments					
410 · Point in Time	0.00	166.67	441.10	2,000.00	2,000.00
417 · Intergenerational Homeless Stud	0.00	1,870.25	12,500.00	22,443.00	22,443.00
418 · Community Case Manager Pilot	18,750.00	6,250.00	75,000.00	75,000.00	75,000.00
419 · Prevention	0.00	0.00	867.76	0.00	0.00
420 · Lived expertise council	0.00	0.00	0.00	0.00	0.00
491 · Youth Action Council	676.97	500.00	8,382.86	6,000.00	6,000.00
590 · Centralized Intake	4,166.67	4,166.67	50,000.04	50,000.00	50,000.00
591 · CoC Training	0.00	250.00	33.00	3,000.00	3,000.00
594 · Rapid Resolution	0.00	0.00	0.00	0.00	0.00
Total Program Commitments	23,593.64	13,203.59	147,224.76	158,443.00	158,443.00
Professional Fees					
501 · Misc professional fees	0.00	833.34	24,820.00	10,000.00	10,000.00
502 · Accounting services	1,000.00	600.00	6,000.00	7,200.00	7,200.00
503 · Audit fees	0.00	833.33	0.00	10,000.00	10,000.00
Total Professional Fees	1,000.00	2,266.67	30,820.00	27,200.00	27,200.00
Staff Costs					
511 · Salaries	40,560.62	20,087.14	265,307.56	241,045.70	241,045.70
512 · Employee benefits	777.74	1,666.67	8,709.44	20,000.00	20,000.00
514 · Payroll taxes	1,461.34	1,536.67	19,798.14	18,440.00	18,440.00
515 · Retirement plan	849.54	1,004.35	9,125.36	12,052.29	12,052.29
522 · PEO	253.38	575.00	4,955.08	6,900.00	6,900.00
589 · Mileage	0.00	41.67	274.03	500.00	500.00
Total Staff Costs	43,902.62	24,911.50	308,169.61	298,937.99	298,937.99

Homeward Iowa
Statement of Revenues and Expenses - Budget vs Actual
Modified Cash Basis

	Jun 24	Budget	Jul '23 - Jun 24	YTD Budget	Annual Budget
Insurances					
523 · D & O	0.00	116.67	871.00	1,400.00	1,400.00
524 · General liability and rental	0.00	20.83	250.00	250.00	250.00
525 · Workers compensation	91.06	63.33	1,097.28	760.00	760.00
Total Insurances	91.06	200.83	2,218.28	2,410.00	2,410.00
Office Expenses					
530 · Parking	8.25	255.00	2,564.30	3,060.00	3,060.00
531 · Office material and supplies	0.00	58.33	1,342.95	700.00	700.00
532 · Office rent	0.00	1,500.00	18,000.00	18,000.00	18,000.00
534 · Telephone/internet	164.48	125.00	1,108.93	1,500.00	1,500.00
535 · Filing fees	0.00	16.67	62.50	200.00	200.00
536 · Postage	0.00	16.67	66.00	200.00	200.00
537 · Printing expense	0.00	41.67	0.00	500.00	500.00
538 · Bank fees	0.00		10.70		
Total Office Expenses	172.73	2,013.34	23,155.38	24,160.00	24,160.00
Technology					
541 · Equipment maintenance	10.00	450.00	4,874.08	5,400.00	5,400.00
543 · Equipment replacement/software	0.00	250.00	4,796.91	3,000.00	3,000.00
544 · Data for HMIS	0.00	666.66	0.00	8,000.00	8,000.00
Total Technology	10.00	1,366.66	9,670.99	16,400.00	16,400.00
Fundraising					
554 · Customer relationship mgmt	0.00	0.00	0.00	0.00	0.00
588 · Development plan	0.00	0.00	0.00	0.00	0.00
Total Fundraising	0.00	0.00	0.00	0.00	0.00
Education/Advocacy					
573 · Advertising/marketing	187.77	416.67	426.17	5,000.00	5,000.00
575 · Electronic media	0.00	83.33	424.65	1,000.00	1,000.00
580 · Tickets	0.00	166.67	216.04	2,000.00	2,000.00
593 · eNewsletter	0.00	20.83	0.00	250.00	250.00
Total Education/Advocacy	187.77	687.50	1,066.86	8,250.00	8,250.00

Homeward Iowa
Statement of Revenues and Expenses - Budget vs Actual
Modified Cash Basis

	<u>Jun 24</u>	<u>Budget</u>	<u>Jul '23 - Jun 24</u>	<u>YTD Budget</u>	<u>Annual Budget</u>
Staff and Board Development					
581 · Dues/subscriptions/memberships	221.32	50.00	365.70	600.00	600.00
582 · Continuing education	21.39	666.67	2,102.27	8,000.00	8,000.00
583 · Board and committe meetings	252.64	166.67	3,909.32	2,000.00	2,000.00
585 · Strategic Plan/Project Manageme	0.00	416.67	2,511.82	5,000.00	5,000.00
Total Staff and Board Development	<u>495.35</u>	<u>1,300.01</u>	<u>8,889.11</u>	<u>15,600.00</u>	<u>15,600.00</u>
Total Expense	<u>69,453.17</u>	<u>45,950.10</u>	<u>531,714.99</u>	<u>551,400.99</u>	<u>551,400.99</u>
Net Ordinary Income	<u>78,958.96</u>	<u>-3,742.60</u>	<u>106,275.65</u>	<u>-101,655.99</u>	<u>-101,655.99</u>
Net Income	<u>78,958.96</u>	<u>-3,742.60</u>	<u>106,275.65</u>	<u>-101,655.99</u>	<u>-101,655.99</u>

Finance Committee
Chair: Tony Montgomery
Homeward Board

June 4, 2024 (8:00am)

Agenda

1. Welcome
 - Attendees: Tony Montgomery, Angie Arthur, Brian Willem, Susan Rathjen
2. May Meeting Minutes
 - No comments; accepted as drafted
3. Two Auditor RFP responses received
 - Final decision on Full Audit versus Review
 - Feedback indicates a full Audit is needed.
 - Homeward will proceed with a Full Audit
 - RFP sent out in April
 - Three responses received
 - One declined
 - Two proposals received for review. Meriwether and Creative Planning
 - Review of both proposals; Finance Committee votes proceeding with the lower cost proposal (Meriwether)
4. April Financials
 - Review of P&L and General Ledger
 - Large influx of income; largely due to HUD Planning Grant
 - No notable items
5. Budget Draft – on hold until I can verify carryover in our account. Online banking access is affected by internet outage.
 - Review of budget discussion at Executive Committee
 - Notable Changes
 - Income:
 - Potential increase in request from Polk County (requested \$125K; budget includes flat line of \$75K)
 - Increase in HUD Planning Grant (increase from 3% to 5%)
 - Planned increase in Restricted Contributions due to new \$75K request to Wells Fargo and Other Projects (\$10K United Health Care)
 - Decrease in Unrestricted Income due to expected decrease in Principal Foundation (Homeward was not 'asked' to apply)
 - Carryover Receipts increase to \$1.1M
 - Program Commitments increase to from \$158K to \$177K
 - Expenses:
 - Staffing Costs budgeted increase of 4% based on research; payroll dependent items increasing accordingly



Strategic Partnerships Toward Ending Homelessness

- Salaries includes planned Part-Time FTE for communications
 - Increased budget for Audit expense
 - Added new costs for managing fundraising (system and planning)
- Discussion of budget format
- Budget approved by Finance Committee

- 6. Executive Director Out of Office Planning (06/22 – 07/11)
 - Payroll—No impact
 - Approve 07/05 payroll before absence
 - If checks are needed while out
 - Tony, Annie, Nathan can sign checks if needed

- 7. Next Meeting on 08/06/2024 (No July Meeting)

Homeward's Director Advisory Council
Meeting Minutes

June 4, 2024, 11am-Noon
River Place, Conference Room 2

In Attendance: Dee Henriquez (CISS), Ashlan Lippert (DMPL), Shawn Savage (YSS), Angie Arthur (Homeward), Caroline Gathright (City of DSM), Jennifer Miner (VA), Cole Lindholm (Hope Ministries), Jim Cain (Homeward), Jorie Hidri (PHC), Emily Osweiler (GDMSH), Amber Lewis (City of DSM), Katie Kamienski (YSHC), Stephanie Brown (HUD), Joy Ihle (Polk Co)

- I. The meeting was called to order at 11am by Emily Osweiler.
- II. Self-introductions- each person shared a brief personal and professional piece of good news. We also welcomed two new people into the group!
 - a. Stephanie Brown- started about 30 days ago in the DSM HUD office. She was with HUD in KC and moved home to DSM.
 - b. Shawn Savage- started a couple of months; is the new Director at YSS
- III. There was a call for the May minutes to be approved. Jorie Hidri motioned, and Cole Lindholm seconded. The minutes were approved unanimously.
- IV. Ashlan Lippert gave a presentation about her time in NYC permanent supportive housing and her role now at the DMPL.
 - a. NYC: St. Francis is currently serving about 250 people (approx. 85 people/building in 3 buildings). All SRO with shared bathrooms on each floor.
 - i. It came to be due to policymakers in the late 1970's NYC vowing to end "warehousing of patients" as it pertained to the SMI institutions. But there was no community to support the population and so there was a massive increase in street homelessness.
 - ii. The Franciscan way of living was communal. They worked to purchase a hotel to create communal living with supportive services. Housing First was born.
 1. Unconditional permanent housing ASAP.
 2. Flexible rental assistance
 3. Supportive services (benefits coordination, payee, med manager, psych/visiting MD, activities, 24/7 front desk, breakfast and lunch M-F for \$1
 4. Above everything: community
 5. Weekly council mtgs
 6. Arts programs
 7. Laundry group
 8. Annual outings and weekly socials (movies, farmers market, beach, etc.)
 9. Come together for funerals and birthdays
 - b. Des Moines: DMPL recognized there was a problem, so they wanted to do something about it. There has been more of a trend in social workers in libraries. Started in Salt Lake City, and now there are programs in 32 states. They have a biweekly zoom call with one another.
 - i. The library is a free safe space with Wi-Fi, bathrooms, phone charging, and HVAC.
 - ii. Program goals

1. Information & Referral... triage to long-term interventions
2. Community Outreach & Engagement
3. Direct Access to Social Services
- iii. Keep track of intakes and needs, #1 need is housing; have had over 500 unique individuals since the program started
 1. 31 people have been housed in 7 months
 2. No criteria to serve
- iv. The Outreach Project
 1. Each week DMPL partners w/ community orgs to connect patrons with community resources and offer support to those in need (Mon and Fri from 1-3pm at the Central Library Branch)
 2. Successes of the program so far:
 - a. Centralized Intake
 - b. HMIS read only access
 - c. Fluid communication with PHC
 - d. DART how to ride trainings for a free monthly bus pass
 - e. DOT ID event
 - f. Practicum students
 - g. AmeriCorps
 - h. Combating food insecurity
 - i. Harkin Institute and UpLift partnered with DMPL for Poverty in Iowa awareness event
- V. Workgroup Updates
 - a. Jim Cain shared that the System Streamline group met regarding the aging population and is meeting with providers regarding our population overlaps in July.
 - b. Angie Arthur shared that the Women's Shelter group has continued to have conversations and they are looking into the cost based on gaps using the analysis numbers (maybe 50ish people need this; and that is after the new Hope facility)
- VI. Community Updates/Concerns
 - a. Caroline Gathright reminded the group about the Peer to Peer Symposium in Omaha at the end of June. There is a 300-person cap on registration and 220 are already registered.
 - b. Angie Arthur was grateful to a group of organizations that created a larger event out of the DMPL Outreach Project while CISS was closed for cleaning and staff training. Orgs included DMPL, ICA, YSS, EFR, Homeward, Legal Aid, and more. There were trainings regarding Power of Atty, naloxone, etc.
 - c. Jorie Hidri shared that PHC CI has two open positions in June.
- VII. Meeting was adjourned at Noon.

THE NEXT DIRECTOR ADVISORY COUNCIL MEETING WILL BE TUESDAY, JULY 2, 2024, FROM 11-NOON AT POLK COUNTY RIVER PLACE.

**Homeward's Director Advisory Council
Meeting Minutes**

July 2, 2024, 11am-Noon
River Place, Conference Room 1

In Attendance: Emily Osweiler (GDMSH), Carrie Woerdeman (HOME, Inc), Jennifer Hutchinson (Hope Ministries), Cole Lindholm (Hope Ministries), Alexis Hernandez (Hope Ministries), Jim Cain (Homeward), Jennifer Miner (VA), Eric Kool (Polk Co CFYS), Caroline Gathright (City of DSM), Lori Jensen (DVS – CFI), Jorie Hidri (PHC), Patrick Schacherer (ICA), Melissa Vine (The Beacon), Amber Lewis (City of DSM), Ashlan Lippert (DMPL)

- I. The meeting was called to order at 11am by Emily Osweiler.
- II. Self-introductions- each person shared a brief personal and professional piece of good news. We also welcomed two new people:
 - a. Jennifer Hutchinson- started recently at Hope Ministries as their Chief Program Officer. She was with a rescue ministry in Atlanta for 18 years previously.
 - b. Alexis Hernandez- HR Manager at Hope Ministries and wants to learn more from the housing network.
- III. There was a call for the June minutes to be approved. Eric Kool motioned, and Cole Lindholm seconded. The minutes were approved unanimously.
- IV. Amber Lewis had agreed to be the “organization spotlight” for July. She shared a draft of a community presentation regarding “Homelessness in Des Moines” she is working on and wanted input from the group.
 - a. The presentation is attached. It is a draft from a group she presented to in May. She is interested in any feedback so please send that to: ALLewis@dmgov.org.
 - b. Note that there is currently discussion underway about changes to the city enforcement process so there may be changes to that part of the slideshow.
 - c. Amber would love to have a direct service provider join her when she goes out to give presentations in the future.
- V. Community Updates/Concerns
 - a. Carrie Woerdeman let the group know that she had confirmed that because the City of DSM's HOME-ARP allocation plan does not currently include supportive services, Des Moines applicants to the IFA HOME-ARP funding opportunity can proceed with application without a Des Moines match. The City will not change their plan until after the IFA awards are decided.
 - b. Amber Lewis shared that IFA announced the Innovation Incubator opportunity for the state that may result in up to \$100,000 to an organization to pilot the idea.
 - c. There was a call for August presentations and Jim Cain and Carol Gathright offered to share about the history of the HUD grant application.
 - d. Carol Gathright asked for centralized intake to be a topic for group discussion in the August meeting.
- VI. Meeting was adjourned at Noon.

THE NEXT DIRECTOR ADVISORY COUNCIL MEETING WILL BE TUESDAY, AUGUST 6, 2024, FROM 11-NOON AT POLK COUNTY RIVER PLACE.

OpportUNITY
HOUSING WORKGROUP MEETING
MEETING AGENDA



DATE: Monday, June 17, 2024
TIME: 1:00-2:00 PM
LOCATION: Virtual Zoom

TIME	ITEM	PRESENTER
1:00-1:05	Welcome	Rachel Ong - Habitat for Humanity Angie Arthur - Homeward
1:05-1:45	Federal Home Loan Bank, Affordable Housing Program	Tony Montgomery, FHLB
1:45-2:00	Community Updates	All

Next Housing Work Group Meeting: Monday, July 15, 2024 from 1:00-2:00PM

Notes:

Tony Montgomery from Federal Home Loan Bank provided a overview of the Affordable Housing Program as well as some technical information around the process. The program is funded through a 10% set aside that is determined by overall earnings. FHLB offers technical assistance to anyone looking to apply for the grant through March of the application year. The application opens in April and the decision is announced in December.

There is no match requirement for these funds and successful applicants have 3 years to complete their project.

Here is a link to their implementation plan for more information.

https://www.fhlbdm.com/webres/File/products-services/CID_2024_AHP_Implementation_Plan.pdf

Community Updates:

Volunteers needed! Habitat for Humanity will be at the Des Moines Art Festival: **Sign up to join us!**

Don't miss this opportunity to take part in one of our most special builds. Sign up today to volunteer at the Des Moines Arts Festival Build (our first time back since 2021) and help build homes, communities, hope, and visibility for our work!

No experience? No problem. Building alongside hundreds of artists is extra exciting, but the on-site fact is the same: construction skills are *not* necessary in to join the fun.

Sign up to volunteer [here!](#)

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Oakridge has started the search for the CEO position.

Homeward is going to be completing the summer Point in Time count July 31 at 12pm to August 1st and 12pm. They are looking for volunteers to help. If you are interested, please email Angie (aaurthur@homewardiowa.org).

Family homelessness is on the rise at this time of year. The region has reached a record high of 104 families on the waitlist for emergency shelter.

It is campaign season, and your local elected officials will be attending many summer activities in the community. This is a great opportunity to talk to them about what is going on with housing in your community and what the needs are.

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OpportUNITY
HOUSING WORKGROUP MEETING
MEETING AGENDA



DATE: Wednesday, July 17, 2024

TIME: 1:00-2:00 PM

LOCATION: Virtual Zoom

TIME	ITEM	PRESENTER
1:00-1:05	Welcome	Rachel Ong - Habitat for Humanity Angie Arthur - Homeward
1:05-1:45	2024-2025 Advocacy Priorities	Dave Stone - UWCI
1:45-2:00	Community Updates	All

Next Housing Work Group Meeting: Monday, August 19, 2024 from 1:00-2:00PM

Advocacy Discussion Notes:

- Homeward will be bring back the eviction expungement bill next session. They are looking to reintroduce basically the same bill that would establish a process for eviction removal from someone’s record.
- There is a strong belief that the criminalizing homelessness bill that the coalition squashed last year will return. The group who brought it will be better prepared this time and with the supreme court ruling, we will need to work on a plan of action as a coalition. We will do this once we get closer to session.
 - o UWCI is already working on addressing similar issues at the local level, specifically in Des Moines
- The Iowa Housing Partnership will most likely reintroduce the bill to remove the cap on the Housing Trust Fund. They are currently creating a plan on how to best reintroduce.
- There is a desire to look at the homelessness funding. The Real Estate Transfer Tax is the only funding ad is dedicated to crisis response.
- It was elevated that we need comprehensive statewide data about homelessness and shelter waitlists, not just urban numbers.
 - o Angie let the group know that there is an assessment being completed that is slated to be done in September or October.

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OpportUNITY
HOUSING WORKGROUP MEETING
MEETING AGENDA



DATE: Wednesday, July 17, 2024

TIME: 1:00-2:00 PM

LOCATION: Virtual Zoom

- There was discussion around how to change the narrative about homelessness and that it isn't solely mental health and substance abuse issues.
- Habitat will be looking at supporting IHP in removing the cap on the tax, increasing the Housing Renewal Pilot Program, transfer on death deeds, and looking into insurance issues to prevent a Florida situation.
- Sue at WeLift shared she has been running into issues around utility assistance. There are utility providers that bundle services and then the assistance can't be applied because there is a utility included that doesn't qualify. IMPACT is working on this but there could be a local or state level advocacy solution.
- DART will be looking at overall investment in public transportation.
- Dave spoke to the fact that any \$ ask at the capitol moving forward will be extremely difficult. The assembly is fiscally conservative, and the state has moved to a flat tax, curbing revenue.
- Dave encouraged the group to think about potential studies we could ask for from the legislature. Housing causes for emergency housing? Statewide comprehensive housing study? Etc.

Community Updates:

- WeLift: Indianola completed a housing analysis and 47.7 % of renters are cost burdened. The city is seeing an unprecedented number of evictions and Sue is having conversations with city and county officials about what is happening.
- Bridgett Robinson-NFC: Working with refugee and immigrant communities on homeownership. community and DMPS. Also has met with HUD along with some other organizations to look at what it might look like to increase support for developers of color.
- Omar shared an event in Ames. Flyer is attached to the email.
- UWCI and a handful of community organizations attended a conference about CIE (Community Information Exchange). This model is based on the health

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information exchange. The idea to attend came out of the work of the food insecurity work group. Conversations continue about what this might look like in Des Moines.

- Habitat for Humanity is looking for any stories people may have heard about changes and impacts caused by home insurance issues. There is a coalition of people looking at the potential of a home insurance crisis and any examples of increase in cost causing people to have to sell or other similar stories will help tell the story of what is really happening.
- DART has released an RFP for a system redesign study. They are potentially looking at a public input session late this year or early next year.
- Home Inc. has heard a rumor that some home insurance companies are adding a caveat to coverage requiring a basement and refusing to insure those that don't have one. Asking if anyone else has heard this or can confirm/rebut the validity of the rumor.
- Habitat of GDM will be hiring a new grant writer and would love if folks would send anyone their way that is looking for a grants position.
- Iowa Legal aid is expanding their reach with the Fair Housing Testing program and will be hosting a training at Central Library on July 30th. Flyer is attached.

Coordinated Services Committee Meeting
Wednesday, May 22, 2024
10:00am – 11:00am – In Person Meeting

In Attendance: Kelsie Pinegar, Kim Wills, Lori Jensen, Carrie Moreno, Tyan Smith, Angie Aurther, Catherine Gerdes, Penny Orewiler, Susan McCarragher, Hannah Landgraf, Karlee Kearns, Kyndra Lobdell, Martha Gasca

1. Welcome and Introductions
2. Director's report
 - Homeward released information and statistics for improving the Polk County homelessness response system. Published on Homeward website.
 - Local homelessness service providers do not have the financial resources or capacity to address the homelessness crisis alone.
 - There are big gaps in the capacity to address homeless concerns in Polk County.
 - Discussion of ease of the Community Dashboard.
 - Women's Shelter Meeting is looking for "Community Champions" to help spearhead and promote the crucially needed shelter.
 - Winter PIT 1/24/24: 147 unsheltered individuals. More individuals self-reporting DV.
3. Kingdom Living Presentation with Jessie Godwin and Danyelle (Client Testimonial)
 - Kingdom Living currently houses 171 residents (women and men) throughout Des Moines.
 - The main service is to provide sober transitional housing.
 - Many of the referrals come from correctional services.
 - The program requires 12 Step Recovery and employment or community service.
 - There is a current waiting list.
 - The application process starts at <https://www.kingdomlivingia.com/apply-here>.
 - Cost \$125 a week (double)
 - Cost \$150 a week (single)
 - Rise Recovery Center provides supportive services to navigate sobriety challenges.
4. Resource Sharing
 - Delta Dental is providing onsite (date?) dental care for 30 people in one day. There is a signup sheet.

Next Meeting: June 26, 2024 10:00am – 11:00am at: River Place - 2300 Euclid Ave.

Coordinated Services Committee
Date June 26, 2024 10:00 AM – 11:00 AM
Polk County River Place, Room 1A

Minutes

In attendance: Kim Wills, Lori Jensen, Carrie Moreno, Jenna Schuck, Sarah High, Caroline Gathright, Penny Orewiler, Claressa Peterson, Elizabeth Sprags, Martha Gasca

I. Welcome, introductions, and approve minutes

- Approval of May minutes

II. Centralized Intake Recommendation Updates

- Gap Analysis discussion
- PHC is down two staff members (there is one new hire and one in negotiations)
- Priority is to do intakes.
- City of Des Moines to join CI meeting to discuss processes. Shadowing (of PHC) opportunities were also suggested.

III. Predictive Modeling Project

- Ongoing, predictive risk modeling.
- May replace VI SPIDAT
- Best practices-geared toward your community. Collects data from hospitals, 911, Aftercare (aging out of foster care), criminal justice system, etc.
- How we use and share data

IV. Announcements & Information Sharing

- 2024 Nebraska/Iowa Peer to Peer Homeless Symposium (6/27 and 6/28/24)
- PHC Update: Flushing out what we are doing, modeling framework, and focusing on teaching community
- The Committee overall feels the guest speaker and community information are beneficial. Potential interests include Narcan training, Frontline providers, etc.
- Hope on track to open 11/4/2024. They will move current clients to the new building. They will start increasing occupancy on 3/1/2024. Same day intakes.
- A Hope ribbon cutting ceremony and open house will be on 10/29/24 from 4-7 PM.
- Jenna Schuck agreed to present program information at the July 2024 CSC meeting.
- National HIV Testing Day is 6/27/2024. There will be a mobile testing unit at PHC.

V. Adjourn

Next meeting: July 24, 10:00 AM at Polk County River Place

**Performance Measures Committee Meeting
Minutes – April 25, 2024
Teams Meeting Online 10:00 AM – 10:45 AM**

Attendees: Jennifer Miner, Angie Arthur, Hope Metheny, Jim Cain, Jorie Hidri, Karlee Kearns, Kasperian Kittredge, Kyndra Lobedell, Ryan Schweitzer, Susan McCarragher

PIT Data

Kasper presented the 2024 PIT data. Data not finalized yet but any changes prior to submission will be minor. Data will be released once finalized and submitted.

Summary:

- In summary, PIT totals have increased across the board, regarding both folks experiencing homelessness and those who are stably housed.
- Unsheltered count fits the same trend as the unsheltered increase we saw nationally last year and anticipate seeing this year.
- Our permanent housing options are nearly fully saturated, with 98% and 99% utilization rates.
- Youth homelessness and veteran homelessness have not seen the same types of dramatic increases that we see across the system, even if there are some increases this year. The coordinated efforts in housing these populations is having a positive effect.
- Aging homelessness is currently not the same level of concern that it is at the national level this year, but we are seeing indications of that being an greater concern in the future.

Quarterly Performance Report

Karlee presented the attached Quarterly Performance Report



PC Continuum of
Care Quarterly Perfor

Agenda for Next Meeting

- No agenda items identified for May meeting. May meeting cancelled.

Next meeting: 6/27/2024, 10:00-11:30



Service Council Minutes

July 17, 2024

8:30-10:00 am

Polk County River Place, Conference Room 1A

Introductions

Dwight Long (Hope Ministries), Bryann (Families Forward), Emily Wozniscka (YSS), Catherine Reaman-Gerdes (Polk County); Cameran Rodriguez (Grand View), Wanda Price (Anawim)

Follow-up on Old Business

Person-Centered Language (Bryann): found several one-page flyers and a ppt that could be a good training. Focus on mirroring language. Include a statement in each newsletter as a tip.

Motivational Interviewing: Amy to follow up with Tony Raymer. Dwight just did a MI for substance abuse and addiction online training.

C-CAR: Wanda and the Full Circle staff (Cindy) can train. Recovery Coach Academy 30 hour training is the primary focus. There's an Academy scheduled for September (9/16/24-9/20/24). Amy will see about scholarships through the YHSI grant. Full Circle is offering at \$350 and there are scholarships potentially available through Cindy West of Full Circle. Wanda to send Amy the flyer.

HUD 101: online

Mainstream Benefits 101/SOAR: Required in year one via HUD and agencies need to have at least two people trained in SOAR within year one. IMPACT can also do training. Emily is going to go through SOAR training and can assess what is missing from that training. Wanda suggested the lack of medical history/social history is missing for filing for SSA. Gap is getting information from the child welfare system for some who are experiencing schizophrenia (medical homes).

Mental Health 101, TBI/Disabilities/Neurodivergence: Iowa Brain Injury Alliance and Mindspring also has monthly webinars.

Domestic Violence training: If we can get in-person training, that would be best. Catherine can check. Safety planning, how staff can support clients in a DV. Amy has also asked Lorna. Alexa at YSS has set up someone to come to YSS. Maybe CFI in October. Amy to follow up with Lori and Ana.

ACES360: Emily did the primary health care to understanding stress and approach part 1 and 2. Asynchronous 1-hour free webinars. Toxic stress video was 3 minutes and also good. Wanda attended an in-person ACES 360 working regarding supporting parents of untreated trauma in their parenting role. Dwight has an online class that was good.

Psychological/Mental Health First Aid training: Ashlan just had HHS do this training. Follow up with her.

De-Escalation Training: Sue Wilson can do C3 training and Amy to follow up with Lorna.

YHSI Grant: Amy handed out a one-page description. This grant will start approximately in September after 2 FT staff are hired. A significant focus is capacity building state-wide as it relates to building partnerships with other systems and conducting cross-system training. These funds can be used to support some of the identified training needs for the next 2.5 years.

Website Updates: Amy distributed the current website layout and asked for language suggestions. Changes will be made and Amy will publish the website yet this week. A concern is that we have no good (free) mechanism to manage registrations, but Amy will look into Homeward's Teams capability and CoC's partners to see how they manage registrations. The intent is to have a plan before September.

Next Steps

Look at a calendar to map out trainings for the next year. Identify timing and target audiences. In-person vs virtual.

Next meeting: September 18, 2024, 8:30-10:00 am, Polk County River Place, conference room 1A

CE Household Report: 01/01/2024-07/31/2024

Region: Not selected

Provider(s): Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	137	119	138	165	173	149	130						1,010
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	45	47	43	32	43	40	31						281
TOTAL	182	166	181	197	216	189	161						1,291

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment	2	1											3
Housing Needs Assessment	166	161	175	188	209	181	154						1,219
TOTAL	168	162	175	188	209	181	154						1,220

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	30	24	36	42	29	31	35						226
Placed on Prioritization List	138	138	139	146	180	150	119						998

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	15	6	16	17	11	10	21						96
Family (v2.0)		1			1	1							3
Family (v3.0)	34	29	30	52	62	52	39						294
HP Assessment (BOS ONLY)		1											1
Single (v2.0)	9	3	1	3	3	3	3						25
Single (v3.0)	97	108	116	100	110	103	85						713
Youth (v2.0)	13	14	12	16	22	12	6						94

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	83	85	84	105	129	117	103						699
RRH - Rapid Rehousing (4-7)	64	67	74	61	67	54	29						411
HP - Homelessness Prevention													
Diversion - No supports (0-3)	21	10	17	22	13	10	22						115

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	11	8	11	13	15	12	9						79
Not Housed	23	23	36	83	64	95	91						412
Average days to permanent housing	55	24	18	31	63	38	14						37
Average days on prioritization list	26	78	42	67	66	88	70						68

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Homeless Prevention (HP)					1								1
Other Permanent Housing (OPH)	5	4	6	6	7	12	9						49
Permanent Supportive Housing (PSH)	1	1	2	3	2								9
Rapid Rehousing (RRH)	4	2	3	4	4								17
Transitional Housing (TH)		1											1
NULL	1				1								2

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	7	6	9	51	21	42	29						163
Client/Household needs to be re-assessed.							1						1
Client/Household no longer wishes to participate in Coordinated Entry	1	1	1	3	1	3							10
Client/Household self-resolved and is no longer homeless	2	1	2	1	5	4	2						17
Client is now deceased.				1		1							2
Client is now in a substance abuse treatment facility or			1										1

CE Household Report: 01/01/2024-07/31/2024

Region: Not selected

Provider(s): Not selected

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client is now in jail/prison/juvenile detention facility.				2		1	1						4
NULL	13	15	23	25	37	44	58						214

CE Household Report: 01/01/2024-07/31/2024

Region: Not selected

Provider(s): Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	4		1	4	5	4	2						20
Referral to scheduled Coordinated Entry Crisis Needs Assessment	1												1
Referral to scheduled Coordinated Entry Housing Need Assessment	166	162	174	187	205	181	154						1,217
Unique Household TOTAL	171	162	174	189	206	183	154						1,225
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher	3						5						8
Referral to emergency assistance/flex fund/furniture assistance							3						3
Referral to Emergency Shelter bed opening	27	45	40	55	35	33	39						269
Referral to Housing Navigation project or services	3	1	6	11	11	6	1	1					40
Referral to Joint TH-RRH project/unit/resource opening		1					1						2
Referral to post-placement/follow-up case management	12	19	7	10	13	16	6						83
Referral to PSH project resource opening	1	1	3	3	2	1	7						18
Referral to RRH project resource opening	11	8	19	12	23	36	20						129
Referral to Street Outreach project or services	1	2	1			1	1						6
Unique Household TOTAL	56	72	70	80	78	84	76	1					472
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project		2											2
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher Successful referral: client accepted	2												2
Referral to emergency shelter Successful referral: client accepted							3						3
ES Successful referral: client accepted	11	11	13	16	16	8	13						88
ES Unsuccessful referral: client rejected	11	22	21	21	17	5	2						97
ES Unsuccessful referral: provider rejected							1						1
ES Unsuccessful referral: provider rejected			1										1
Housing Nav Successful referral: client accepted	3		2	7	4	5	4						25
Housing Nav Unsuccessful referral: client rejected				3	3								6
Housing Nav Unsuccessful referral: provider rejected					1								1
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	7	8	8	7	4	7	8						49
PP/CM Unsuccessful referral: client rejected	1	2	7	7	6	10							33
PSH Successful referral: client accepted	1		3	2	2	1	4						13
PSH Unsuccessful referral: client rejected	1				1								1
RRH Successful referral: client accepted	9	6	11	11	9	23	13						82
RRH Unsuccessful referral: client rejected		2	2	1		7	5	1					18
RRH Unsuccessful referral: provider rejected	2			1		1							4
SO Successful referral: client accepted		2				1							3
SO Unsuccessful referral: provider rejected					2								2
NULL Successful referral: client accepted	3	1	1	4	5	6	2						22
NULL Unsuccessful referral: client rejected		1	1										2
NULL Unsuccessful referral: provider rejected						1							1
NULL Unsuccessful referral: provider rejected		1		1									2

CE Household Report: 01/01/2024-07/31/2024 (Single Individuals)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	79	80	97	99	96	84	73						608
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	42	43	42	30	37	34	29						257
TOTAL	121	123	139	129	133	118	102						865

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment	1	0											1
Housing Needs Assessment	117	121	132	121	132	112	102						831
TOTAL	118	121	132	121	132	112	102						832

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	20	13	25	23	13	15	20						129
Placed on Prioritization List	98	108	107	98	119	97	82						703

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	10	5	13	11	6	6	18						69
Family (v2.0)		0			0	0							0
Family (v3.0)	0	0	0	1	2	2	0						5
HP Assessment (BOS ONLY)		0											0
Single (v2.0)	9	2	1	2	3	3	2						22
Single (v3.0)	88	102	108	93	101	93	76						656
Youth (v2.0)	11	12	10	14	20	8	6						81

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	53	59	57	52	70	62	61						413
RRH - Rapid Rehousing (4-7)	50	55	61	53	54	44	22						335
HP - Homelessness Prevention													
Diversion - No supports (0-3)	15	7	14	16	8	6	19						85

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	8	4	9	9	9	10	8						57
Not Housed	14	14	22	53	35	53	54						243
Average days to permanent housing	83	22	31	39	87	43	31						50
Average days on prioritization list	43	158	81	87	89	123	100						100

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Homeless Prevention (HP)					0								0
Other Permanent Housing (OPH)	3	3	5	5	6	10	8						40
Permanent Supportive Housing (PSH)	1	0	2	2	2								7
Rapid Rehousing (RRH)	3	1	2	2	1								9
Transitional Housing (TH)		0											0
NULL	1				0								1

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	4	4	6	33	12	27	13						97
Client/Household needs to be re-assessed.							1						1
Client/Household no longer wishes to participate in Co	1	1	1	3	1	3							10
Client/Household self-resolved and is no longer homele	0	0	0	0	3	2	2						7
Client is now deceased.				1		1							2
Client is now in a substance abuse treatment facility or			1										1
Client is now in jail/prison/juvenile detention facility.				1		1	0						2
NULL	9	9	14	15	19	19	38						123

CE Household Report: 01/01/2024-07/31/2024 (Single Individuals)

Region: Not selected

CE Household Report: 01/01/2024-07/31/2024 (Single Individuals)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	1		0	1	1	1	1						5
Referral to scheduled Coordinated Entry Crisis Needs A	1												1
Referral to scheduled Coordinated Entry Housing Need	118	125	135	125	132	119	103						850
Unique Household TOTAL	120	125	135	125	132	119	103						852
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher	1						4						5
Referral to emergency assistance/flex fund/furniture ass							2						2
Referral to Emergency Shelter bed opening	18	32	20	32	13	25	21						158
Referral to Housing Navigation project or services	3	1	4	8	5	5	0	1					27
Referral to Joint TH-RRH project/unit/resource opening		0					0						0
Referral to post-placement/follow-up case management	11	17	7	8	10	13	5						71
Referral to PSH project resource opening	1	0	3	2	2	0	6						14
Referral to RRH project resource opening	8	6	12	8	14	17	17						82
Referral to Street Outreach project or services	1	1	1			1	1						5
Unique Household TOTAL	42	53	45	53	41	54	52	1					316
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution interventio													
Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management													
Enrolled in Aftercare project		2											2
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a H Successful referral: client accepted	1												1
Referral to eme Successful referral: client accepted							2						2
ES Successful referral: client accepted	6	6	6	5	5	4	5						37
ES Unsuccessful referral: client rejected	8	14	10	14	6	4	2						58
ES Unsuccessful referral: provider rejected							0						0
ES			0										0
Housing Nav Successful referral: client accepted	3		1	5	3	4	2						18
Housing Nav Unsuccessful referral: client rejected				3	1								4
Housing Nav Unsuccessful referral: provider rejected					1								1
TH-RRH Successful referral: client accepted		0											0
PP/CM Successful referral: client accepted	7	8	8	6	2	7	7						45
PP/CM Unsuccessful referral: client rejected	0	2	5	6	5	8							26
PSH Successful referral: client accepted	1		2	2	1	1	3						10
PSH Unsuccessful referral: client rejected	1				1								1
RRH Successful referral: client accepted	6	4	5	6	2	9	10						42
RRH Unsuccessful referral: client rejected		2	2	1		6	4	1					16
RRH Unsuccessful referral: provider rejected	2			1		1							4
SO Successful referral: client accepted		1				1							2
SO Unsuccessful referral: provider rejected					2								2
NULL Successful referral: client accepted	0	0	1	2	2	2	2						9
NULL Unsuccessful referral: client rejected		1	0										1
NULL Unsuccessful referral: provider rejected						0							0
NULL		1		1									2

CE Household Report: 01/01/2024-07/31/2024 (Family Household)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	58	39	41	66	77	66	57						404
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	3	4	1	2	6	6	2						24
TOTAL	61	43	42	68	83	72	59						428

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment	1	0											1
Housing Needs Assessment	49	40	43	67	77	69	52						391
TOTAL	50	40	43	67	77	69	52						391

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	10	11	11	19	16	16	15						97
Placed on Prioritization List	40	29	32	48	61	53	37						297

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	5	1	3	6	5	4	3						27
Family (v2.0)		1			1	1							3
Family (v3.0)	34	29	30	51	60	50	39						289
HP Assessment (BOS ONLY)		1											1
Single (v2.0)	0	1	0	1	0	0	1						3
Single (v3.0)	9	5	8	7	9	10	9						56
Youth (v2.0)	2	2	2	2	2	4	0						13

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	30	25	27	53	59	55	42						286
RRH - Rapid Rehousing (4-7)	14	12	13	8	13	10	7						76
HP - Homelessness Prevention													
Diversion - No supports (0-3)	6	3	3	6	5	4	3						30

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	3	4	2	4	6	2	1						22
Not Housed	9	9	14	30	29	42	37						169
Average days to permanent housing													
Average days on prioritization list		0				0							0

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Homeless Prevention (HP)					1								1
Other Permanent Housing (OPH)	2	1	1	1	1	2	1						9
Permanent Supportive Housing (PSH)	0	1	0	1	0								2
Rapid Rehousing (RRH)	1	1	1	2	3								8
Transitional Housing (TH)		1											1
NULL	0				1								1

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	3	2	3	18	9	15	16						66
Client/Household needs to be re-assessed.							0						0
Client/Household no longer wishes to participate in Co	0	0	0	0	0	0							0
Client/Household self-resolved and is no longer homele	2	1	2	1	2	2	0						10
Client is now deceased.				0		0							0
Client is now in a substance abuse treatment facility or			0										0
Client is now in jail/prison/juvenile detention facility.				1		0	1						2
NULL	4	6	9	10	18	25	20						91

CE Household Report: 01/01/2024-07/31/2024 (Family Household)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	3		1	3	4	3	1						15
Referral to scheduled Coordinated Entry Crisis Needs A	0												0
Referral to scheduled Coordinated Entry Housing Need	48	37	39	64	73	62	51						369
Unique Household TOTAL	51	37	39	66	74	64	51						375
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher	2						1						3
Referral to emergency assistance/flex fund/furniture ass							1						1
Referral to Emergency Shelter bed opening	9	13	20	24	22	8	18						112
Referral to Housing Navigation project or services	0	0	2	3	6	1	1	0					13
Referral to Joint TH-RRH project/unit/resource opening		1					1						2
Referral to post-placement/follow-up case management	1	2	0	2	3	3	1						12
Referral to PSH project resource opening	0	1	0	1	0	1	1						4
Referral to RRH project resource opening	3	2	7	5	9	19	3						48
Referral to Street Outreach project or services	0	1	0			0	0						1
Unique Household TOTAL	14	19	25	29	37	30	24	0					158
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution interventio													
Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management													
Enrolled in Aftercare project		0											0
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a H Successful referral: client accepted	1												1
Referral to eme Successful referral: client accepted							1						1
ES Successful referral: client accepted	5	5	7	11	11	4	8						51
ES Unsuccessful referral: client rejected	3	8	11	7	11	1	0						39
ES Unsuccessful referral: provider rejected							1						1
ES			1										1
Housing Nav Successful referral: client accepted	0		1	2	1	1	2						7
Housing Nav Unsuccessful referral: client rejected				0	2								2
Housing Nav Unsuccessful referral: provider rejected					0								0
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	0	0	0	1	2	0	1						4
PP/CM Unsuccessful referral: client rejected	1	0	2	1	1	2							7
PSH Successful referral: client accepted	0		1	0	1	0	1						3
PSH Unsuccessful referral: client rejected	0				0								0
RRH Successful referral: client accepted	3	2	6	6	7	14	3						41
RRH Unsuccessful referral: client rejected		0	0	0		1	1	0					2
RRH Unsuccessful referral: provider rejected	0			0		0							0
SO Successful referral: client accepted		1				0							1
SO Unsuccessful referral: provider rejected					0								0
NULL Successful referral: client accepted	3	1	0	2	3	4	0						13
NULL Unsuccessful referral: client rejected		0	1										1
NULL Unsuccessful referral: provider rejected						1							1
NULL		0		0									0

CE Household Report: 01/01/2024-07/31/2024 (Youth Subset - 18 to 24)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	14	15	12	27	30	15	14						127
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	4	5	5	4	8	4	4						34
TOTAL	18	20	17	31	38	19	18						161

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment	0	0											0
Housing Needs Assessment	15	17	14	25	38	19	17						142
TOTAL	15	17	14	25	38	19	17						142

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	1	3	4	9	7	2	3						29
Placed on Prioritization List	14	14	10	16	31	17	14						115

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	0	0	0	2	1	1	1						5
Family (v2.0)		0			0	0							0
Family (v3.0)	4	4	3	8	10	5	6						39
HP Assessment (BOS ONLY)		0											0
Single (v2.0)	0	0	0	0	0	0	0						0
Single (v3.0)	0	0	1	0	5	1	4						11
Youth (v2.0)	11	13	10	15	22	12	6						88

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	7	10	7	15	19	14	12						83
RRH - Rapid Rehousing (4-7)	8	7	7	6	17	4	4						52
HP - Homelessness Prevention													
Diversion - No supports (0-3)	0	0	0	4	2	1	1						8

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	0	1	2	3	3	1	0						10
Not Housed	0	1	3	12	15	19	31						80
Average days to permanent housing		15	30	45	58	2							38.5
Average days on prioritization list		7	6	43	74	73	98						73

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Homeless Prevention (HP)					0								0
Other Permanent Housing (OPH)	0	0	0	1	1	1	0						3
Permanent Supportive Housing (PSH)	0	0	2	2	1								5
Rapid Rehousing (RRH)	0	0	0	0	1								1
Transitional Housing (TH)		1											1
NULL	0				0								0

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	0	0	0	4	7	6	15						32
Client/Household needs to be re-assessed.							0						0
Client/Household no longer wishes to participate in Co	0	0	0	2	1	3							6
Client/Household self-resolved and is no longer homele	0	0	0	0	1	1	2						4
Client is now deceased.				0		0							0
Client is now in a substance abuse treatment facility or			0										0
Client is now in jail/prison/juvenile detention facility.				0		1	1						2
NULL	0	1	3	6	6	8	13						36

CE Household Report: 01/01/2024-07/31/2024 (Youth Subset - 18 to 24)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	1		0	1	0	0	0						2
Referral to scheduled Coordinated Entry Crisis Needs Assessment	0												0
Referral to scheduled Coordinated Entry Housing Needs Assessment	14	17	14	25	35	19	17						141
Unique Household TOTAL	15	17	14	26	35	19	17						143
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher	0						0						0
Referral to emergency assistance/flex fund/furniture assistance							1						1
Referral to Emergency Shelter bed opening	3	12	6	8	7	5	9						48
Referral to Housing Navigation project or services	0	0	0	2	4	1	1	0					8
Referral to Joint TH-RRH project/unit/resource opening		1					1						2
Referral to post-placement/follow-up case management	0	2	0	0	2	5	0						9
Referral to PSH project resource opening	0	0	2	2	1	1	2						8
Referral to RRH project resource opening	0	0	0	0	4	10	8						22
Referral to Street Outreach project or services	0	0	0			0	0						0
Unique Household TOTAL	3	13	7	10	16	19	20	0					72
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project		1											1
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to a Housing Stability Voucher Successful referral: client accepted	0												0
Referral to emergency assistance/flex fund/furniture assistance Successful referral: client accepted							1						1
ES Successful referral: client accepted	2	6	3	4	5	4	5						29
ES Unsuccessful referral: client rejected	2	3	4	3	3	0	0						15
ES Unsuccessful referral: provider rejected							0						0
ES Unsuccessful referral: provider rejected			1										1
Housing Nav Successful referral: client accepted	0		0	1	2	0	2						5
Housing Nav Unsuccessful referral: client rejected				1	1								2
Housing Nav Unsuccessful referral: provider rejected					1								1
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	0	1	0	0	0	2	1						4
PP/CM Unsuccessful referral: client rejected	0	1	0	0	2	2							5
PSH Successful referral: client accepted	0		2	1	1	1	2						7
PSH Unsuccessful referral: client rejected	0				0								0
RRH Successful referral: client accepted	0	0	0	0	1	3	2						6
RRH Unsuccessful referral: client rejected		0	0	0		5	3	1					9
RRH Unsuccessful referral: provider rejected	0			0		0							0
SO Successful referral: client accepted		0				0							0
SO Unsuccessful referral: provider rejected					0								0
NULL Successful referral: client accepted	0	0	0	1	0	0	0						1
NULL Unsuccessful referral: client rejected		0	0										0
NULL Unsuccessful referral: provider rejected						0							0
NULL Unsuccessful referral: provider rejected		0		0									0

August 8, 2024

Cynthia Latcham
Anawim Housing
1750 48th Street, Ste 100B
Des Moines, IA 50310

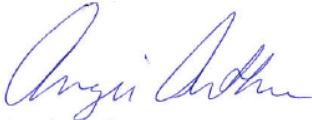
Dear Cynthia,

I am pleased to write this letter in support of the Anawim Housing HOME-ARP application to the Iowa Finance Authority for supportive services funding. The funds of this grant would provide supportive services for Monarch Apartments located in Des Moines. Monarch Apartments is forty Permanent Supportive Housing apartments with 24 hour onsite supportive services to house those currently experiencing literal homelessness

Homeward serves as Polk County's homelessness planning organization, forging strategic partnerships between homelessness organizations, community partners, government officials, and people experiencing homelessness. Our work is to ensure that Polk County residents rarely experience homelessness at all and that their stay in homelessness is a brief, one-time experience when it does occur. We recognize the need for supportive services to house folks experiencing homelessness and believe in the work of Anawim Housing. The organization brings invaluable expertise in working with our vulnerable community members and helps support them in achieving and maintaining housing stability.

The collaborations formed between Anawim Housing, and other agencies in Polk County have been successful at making a difference in the lives of our community members who have lost their housing. I wish you the best of luck with this application and look forward to continued involvement with your organization.

Sincerely,



Angie Arthur
Executive Director
Homeward

Nominating Committee
August 12, 2024

Topic: Homeward Board Member Nominations

Recommendation: The nominations committee recommends the following individual for appointment to Homeward.

Board Member Appointment

- Luke Lynch (2026) finishing term

August 8, 2024

Katie Kamienski
YMCA of Central Iowa
Supportive Housing Campus
2 SW 9th St
Des Moines, IA 50309

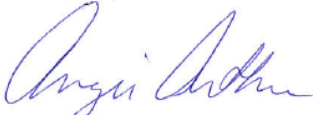
Dear Katie,

I am pleased to write this letter in support of the YMCA Supportive Housing Campus HOME-ARP application to the Iowa Finance Authority for supportive services funding. The funds of this grant will ensure the 140 on-campus residents have access to supportive services to maintain housing stability. In 2011, the YMCA opened the YMCA Supportive Housing Campus (YSHC) which serves both homeless men and women and those experiencing housing insecurities.

Homeward serves as Polk County's homelessness planning organization, forging strategic partnerships between homelessness organizations, community partners, government officials, and people experiencing homelessness. Our work is to ensure that Polk County residents rarely experience homelessness at all and that their stay in homelessness is a brief, one-time experience when it does occur. We recognize the need for services to our housing insecure population and believe in the work of the YMCA Supportive Housing Campus. The organization brings invaluable expertise in working with our vulnerable community members and helps support them in maintaining housing stability.

The collaborations formed between this program and other agencies in Polk County have been successful at making a difference in the lives of our community members who have or are at risk of losing housing. I wish you the best of luck with this application and look forward to continued involvement with your organization.

Sincerely,



Angie Arthur
Executive Director
Homeward

August 8, 2024

Anne Bacon
IMPACT Community Action Partnership.
1119 33rd Street
Des Moines, IA 50311

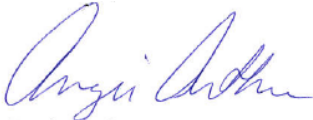
Dear Anne,

I am pleased to write this letter in support of the IMPACT Community Action Partnership application to Iowa Finance Authority for supportive services funding. Through their robust network of services IMPACT effectively supports families in navigating complex systems and overcoming barriers to stable housing. The HOME ARP Supportive Services funds would greatly enhance IMPACT's capacity to expand and deepen these essential services. IMPACT has an unwavering commitment to preventing homelessness and promoting housing stability within our community

Homeward serves as Polk County's homelessness planning organization, forging strategic partnerships between homelessness organizations, community partners, government officials, and people experiencing homelessness. Our work is to ensure that Polk County residents rarely experience homelessness at all and that their stay in homelessness is a brief, one-time experience when it does occur. We recognize the need for services to our housing insecure neighbors and believe in the work of IMPACT. The organization brings invaluable expertise in working with our vulnerable community members and helps support them in maintaining stability.

The collaborations formed between IMPACT. and other agencies in Polk County have been successful at making a difference in the lives of our community members who have lost or are at risk of losing housing. I wish you the best of luck with this application and look forward to continued involvement with your organization.

Sincerely,



Angie Arthur
Executive Director
Homeward

August 8, 2024

Carrie Woerdeman
HOME, Inc.
1618 6th Avenue
Des Moines, IA 50314

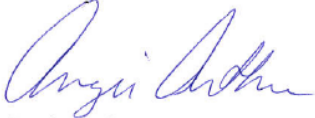
Dear Carrie,

I am pleased to write this letter in support of the HOME, Inc. HOME-ARP application to the Iowa Finance Authority for supportive services funding. The funds of this grant would allow HOME Inc. to onboard and train an additional HUD certified housing counselor. Activities supported by the fund include but are not limited to housing search, housing counseling services, and financial assistance.

Homeward serves as Polk County's homelessness planning organization, forging strategic partnerships between homelessness organizations, community partners, government officials, and people experiencing homelessness. Our work is to ensure that Polk County residents rarely experience homelessness at all and that their stay in homelessness is a brief, one-time experience when it does occur. We recognize the need for services to our housing insecure population and believe in the work of HOME, Inc. The organization brings invaluable expertise in working with our vulnerable community members and helps support them in maintaining stability.

The collaborations formed between HOME, Inc. and other agencies in Polk County have been successful at making a difference in the lives of our community members who have or are at risk of losing housing. I wish you the best of luck with this application and look forward to continued involvement with your organization.

Sincerely,



Angie Arthur
Executive Director
Homeward